

Technical and Connectivity Support Specialist

Rosenblatt Securities Inc. – New York, NY

Rosenblatt Securities is seeking a sharp, highly-motivated Technical Specialist with an interest in finance to join its industry-leading group on Wall Street. We are a lean, fast-moving 75+ person firm. As such, for this high visibility role we are looking for a pro-active candidate who has exemplary soft skills and is a master of doing a wide array of technical tasks and projects where no day is exactly like the last. Being a master of learning is required and promoted here.

The Rosenblatt Technology team is responsible for making sure our trading infrastructure is highly resilient to support our day-to-day trading operations. In addition, we provide the tools, workflow and analytics to support our analysts and growing research team to provide the best product for our customers.

Being that we support such important technology and make such an impact on our employees and customers, your technical knowledge combined with your desire to learn and improve efficiencies on all levels of our company will make you feel part of a growing business that you can be a part of and help shape.

The primary responsibilities of the role will include:

- Providing assistance in our technology needs including desktop support, technology procurement, CRM management, social/web media management and all related technology needs of our team.
- Maintaining our existing hardware infrastructure (networking, servers, phone system, computers, laptops, mobile devices) and identifying issues and areas of improvement.
- Learning about our Order Management System (Fidessa), being able to manage incoming connectivity requests from new and existing customers, test new software releases and become an expert in the way we receive order flow and route it to various venues.

Successful candidates will possess the following qualifications:

- Bachelor's degree or demonstrated competency in Computer Science or a related field.
- 1-3 years relevant working experience in technology support.
- Excellent written and verbal communication skills
 - Ability to explain complex topics, verbally and in writing, in terms understandable to laypeople
- Technical Skills such as: networking, operating systems, databases, spreadsheets, documentation, task/project management.
- Willingness and desire to accept constructive criticism and continuously improve
- Capacity and desire to work as part of a team
- Passion for financial markets a plus
- Commitment to treat colleagues and external constituencies with respect and decency
- Unimpeachable personal integrity, including but not limited to a commitment to comply with all rules and regulations governing the firm's business and relationships